



# IEOM Society International

The Fourth European Conference on  
**Industrial Engineering and Operations Management**  
Rome, Italy, August 2-5, 2021, Host: Sapienza - University of Rome

## Teaching Excellence Award

*This award is presented to*

**DR. SUSANA DUARTE**

Assistant Professor, Universidade Nova de Lisboa, Lisbon, Portugal

In Recognition and Appreciation of Outstanding Contribution in Teaching & Learning  
and Service to the Industrial Engineering and Operations Management Profession.  
Presented at the Virtual Awards Ceremony on August 5, 2021.

**Dr. Mario Fagnoli**  
Conference Chair

Contract Professor, Faculty of Civil and Industrial  
Engineering, Sapienza – University of Rome, Italy  
Technical Director, Italian Ministry of Agriculture

**Dr. Ahad Ali**  
Conference Co-Chair

Associate Professor and Director of IE Program  
Lawrence Technological University, Michigan  
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**Professor Donald M. Reimer**  
Program Chair

Director of Membership, IEOM  
Society and President, The Small  
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